



Rentokil Initial

Protecting People. Enhancing Lives.

**YOUR STRATEGIC
PARTNER PREPARED
TO SUPPORT YOU
DURING COVID-19
RESTRICTIONS**

COVID-19

PROTECTING PEOPLE IS OUR MISSION

With the rapidly changing status of Covid-19(Coronavirus) outbreak customers and colleagues are interested to know the preparedness of Rentokil Initial in Ireland to look after its colleagues, its customers and its local communities. As yet, the outbreak has had only limited impact on our trading activities and we continue to deliver the high quality service that our customers have to expect and rely on.

The Irish government has been making strong statements about the scale of the impact on the Irish workforce and economy. At Rentokil Initial, we have established a team of senior management to co-ordinate our responses as well as having a defined plan for keeping everyone safe. We also have a clear process for aligning our responses to the developing situation.

We have already taken the first steps to ensure we minimise any risk to our colleagues and customers. We are focusing on keeping colleagues safe, specifically through the use of the best protective equipment (PPE) and stringent hand washing guidance, and also by looking at minimising non-essential contact points.

Rentokil Initial have long been leaders in innovation and safety and we believe this will allow us to continue to deliver the service our customers expect for the foreseeable future. With more than 90 years of experience, our professional experts are travelling across Ireland to protect homes and businesses from Covid-19 viral transmissions. We are ready to be your strategic partner in dealing with Covid-19 crisis.



RENTOKIL PEST CONTROL

PESTCONNECT - DIGITAL PEST MANAGEMENT

KEY BENEFITS

- Detect, capture or kill pests, with innovative, humane and highly efficient traps
- 24/7 monitoring with integrated sensor technology
- Reduce risk to spend additional outgoing on pest eradication services
- Provides protection to Covid-19 affected areas without the need for a technician to visit
- Safe, legally compliant, fully traceable waste disposal
- Nationwide coverage



Risk For Your Business

Covid-19 poses a great challenge for businesses because of the uncertainty in the market and the pressure your business faces in its daily operations. But regardless of the chaos this pandemic brings, rodents are not going to practice social distancing and the threat of an infestation is increasing rapidly with the current changes in weather conditions. The last thing your business needs is a full-blown infestation that causes more damage to costs and operations.

How It Works

PestConnect is an innovative digital pest management system, providing 24/7 monitoring, rapid response and effective elimination of rodent pests. PestConnect reduces human interaction as the technician will visit your property only when it is required and alerted by our servers. This eliminates unnecessary human interactions by following the norms of social distancing and isolation as recommended by the HSE. We offer your business the ability to implement the best Non-Toxic Digital Pest Control Solution without risking the fear of Covid-19 transmission and spread from outside sources

Since the future of this pandemic is detrimental to the degree of social isolation practised by individuals and businesses alike. PestConnect is the best option to keep your business protected from rodents.



RENTOKIL PEST CONTROL

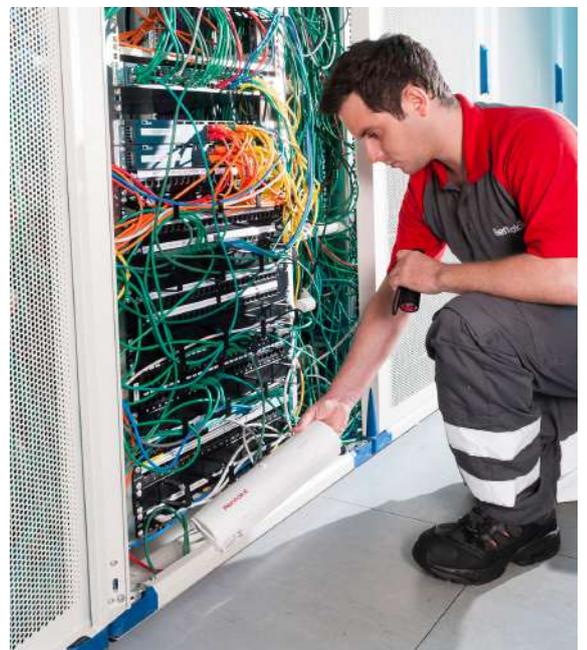
PESTCONNECT CONTINUED PROTECTION

- Many Irish businesses are preparing to shut down in order to combat the spread of Covid-19.
- Due to buildings being uninhabited, or running a reduced personal presence, high value areas such as server rooms and other critical systems can be at risk of rodent damage due to rodents gnawing on cables.
- Food businesses are also at risk of rodent damage and contamination within kitchens and other food preparation areas.

During this time Rentokil can offer continued protection of critical business infrastructure or food preparation areas to help minimise the damage rodents can do to your business.

KEY BENEFITS

- Installation of connected RADAR units throughout the core areas of your business
- Complete 24/7 monitoring and control of critical business infrastructure.
- After installation, our technician will only visit when a rodent has been captured, reducing unnecessary visits to site.
- Non-toxic, pesticide free and humane mouse control.



RENTOKIL

SPECIALIST DISINFECTION

KEY BENEFITS

- Staff protection against Covid-19
- Effective disinfection of business premises.
- Assurance & Peace of mind
- Prevent cross-contamination
- Safe, legally compliant, fully traceable waste disposal
- Available to contact 24/7
- Nationwide coverage



Risk For Your Business

Covid-19 virus can pose a serious risk of transmission to your visitors, employees and business. These pathogens spread easily throughout a property, via body fluids, cross-contamination between people and surfaces. Infections can occur through contact with skin-especially through touching other infected surfaces, breathing airborne viral pathogens or by consumption of contaminated food and water.

How It Works

A Rentokil technician will apply the Reactive Barrier Technology Solution on your business premises while following the government set protocols for Covid-19. This unique technology is fast-acting and eliminates 99.9999% of harmful microorganisms and provides long-term protection against the spread of Covid-19. The treatment is noncorrosive and nonstaining and is safe enough to use on all surfaces, including metals, plastics and fabrics

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RENTOKIL

ALL-PURPOSE SPECIALIST DISINFECTION

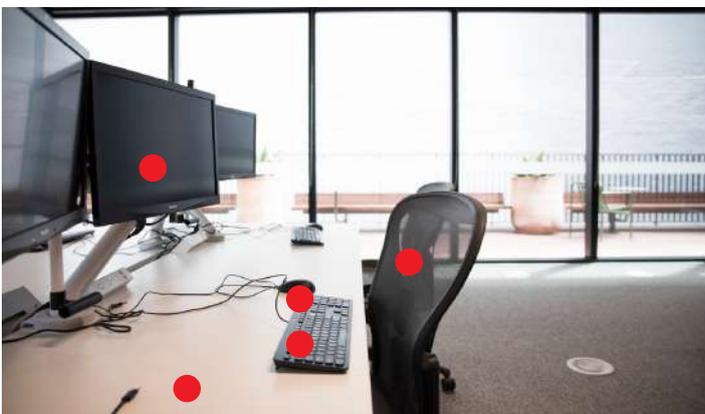
Non-Covid Sites

Our experienced technicians will apply the appropriate PPE and RPE before using ULV disinfection fogging to disinfect your premises. This allows for large areas to be treated quickly and efficiently, as the extremely small droplets of the disinfectant fog settle underneath, on top of and on the sides of many objects and inaccessible areas. There is also the option for our technicians to carry out manual targeted touchpoint cleaning, which can include the cleaning of door handles, light switches and kitchen surfaces, using a high-level disinfectant. If there are no confirmed or suspected cases of Covid-19 on your site, we can carry out a specialist disinfection service to help protect against microbial infection, and to help you maintain a high level of hygiene in your premises.



Spray / Wipe disinfectant - Touch points (Indoors)

The specialist disinfection to help you maintain a high level of hygiene in your premises by way of a ULV disinfection fogging, with the option of additional touchpoint cleaning. The preparation has also been tested against feline coronavirus; a surrogate for Coronavirus and will stay active for 72 hours.



KEY BENEFITS

- Identify touch points
- Disinfect touchpoints
- Attention to detail
- Reduce future transmissions

A touch point is anything that people's hands will frequently touch indoors. Pathogens may be on these surfaces, and people can transfer these to other touch points. Touch points require disinfection.

RENTOKIL

EXTERNAL ALL-PURPOSE SPECIALIST DISINFECTION

With the largest regional teams we are able to deliver a fast response and a professional and legally compliant service. Our business has now been confirmed as a critical service in the fight against coronavirus and as such, our colleagues have been confirmed as having KEY WORKER status to ensure that we can continue to provide our services.

Our qualified technicians are equipped with the necessary personal protective equipment, respiratory protective equipment and specialist disinfection equipment to work safely and effectively. We can provide the following services to help your business deal with the effects of coronavirus (Covid-19).

Carried out when there are no confirmed or suspected cases of Covid-19 on site.

- Fast response, specialist disinfection to help you maintain a high level of hygiene in your premises.
- Touchpoint disinfection and legally compliant waste removal.
- All-Purpose Specialist Disinfection
- Carried out within 72 hours of a confirmed or suspected case of Covid-19 being reported on site.
- Technicians follow carefully assessed safety measures: their safety and the safety of the general public is of paramount importance to us.
- Manual disinfection using Steri-7, a high-level disinfectant that kills up to 99.9999% of a broad range of pathogens within seconds of contact and has been tested against feline coronavirus; a surrogate of coronavirus.*



Trolley bay



Shelters



Cash points / ATM



Baskets

ALL-PURPOSE SPECIALIST DISINFECTION

Fleet Vehicles

Rentokil are offering a designated **Drive through** disinfection service to our customers to help them maintain a high level of hygiene in their workplace in sites where there is **no confirmed or suspected Covid-19**.

Our experienced technicians will apply the appropriate PPE and RPE before using ULV disinfection fogging to disinfect your vehicle. This allows for large areas to be treated quickly and efficiently, as the extremely small droplets of the disinfectant fog settle underneath, on top of and on the sides of many objects and inaccessible areas. This also includes internal touch point cleaning, which can include the cleaning of Inside the car, start cleaning and sanitizing the essential touch-points like an interior door handle, steering wheel, ac knob, your centre console, your seat adjuster, mirrors, glove-box. Any surface which you regularly come in contact with, using a high-level disinfectant.

We can carry out a specialist disinfection service to help protect against microbial infection, and to help you maintain a high level of hygiene in your premises.



KEY BENEFITS

- Peace of mind: assurance that your vehicles are safe from Covid-19
- Help prevent cross-contamination
- Safe & effective specialist disinfection
- Rentokil have a designated drive-tru sanitation depot located in Dublin for the safe and convenient treatment of your vehicle / Fleet of vehicles.
- Help Protect your staff against the spread of Covid-19

INITIAL HYGIENE

HAND HYGIENE SERVICE

KEY BENEFITS

- Integral antibacterial technology
- Seamless design with fewer areas for dirt and bacteria levels to build-up.
- Compact design but the generous 1L capacity
- Tamper-proof, lockable cover
- Sleek, contemporary design
- Complies with relevant global legislation



Hand Washing

Hand washing is a simple and fundamental way of reducing the risk and transmission of Covid-19 that is being spread by hand contact.

Thorough hand washing after using the toilet aids in the reduction and removal of potentially harmful viruses from the hands. Hand washing reduces cross-contamination among washroom users, in fact, hand washing can decrease the virus present on hands by up to 80%.

How We Can Help You

Hand Sanitising

Our Alcohol-based hand sanitizers are quick-drying and *kill 99.9% of virus causing pathogens*. This solution is perfect for your business to stay protected from Covid-19 and ensuring your employee wellbeing is not compromised.

Liquid and Foam Soaps

A range of liquid and foam soap wash refills are available, including antibacterial, environmentally friendly, and sensitive soaps for sensitive skin

Surface Hygiene

UltraProtect™ has equal germ killing power to alcohol based sanitizers yet is far gentler on skin. UltraProtect™ guards against a wide range of germs including Norovirus, MRSA and Swine Flu.



INITIAL WASTE COLLECTION FEMININE HYGIENE & NAPPY WASTE

KEY BENEFITS

- Permanent onsite units to reduce the risk of cross-contamination.
- Proper handling of suspected Covid-19 vectors.
- Spare replacement units to swap contaminated bins
- Serviced units will be returned in a separate designated area for reuse



How We Can Help You

Our feminine hygiene service provides you with the peace of mind and confidence that your Covid-19 transmission concerns are taken care of. You are also providing users with a safe, discreet, easy to use, and hygienic solution offering them complete reassurance whilst using your facility.

Our sanitary disposal service helps you dispose of feminine hygiene waste in a safe, sensitive and environmentally friendly manner. The service provides your washroom cubicles with one of our no-touch sanitary disposal bins. Our no-touch feminine hygiene units, with built-in antibacterial technology, are the most hygienic solution to help prevent the spread of viral Covid-19 pathogens.

How It Works

Our fully trained customer delivery representative from one of the local waste transfer stations will perform a regularly scheduled visit to your premises. Exchanging your feminine hygiene disposal bins on each visit ensures a constantly high level of hygiene within your washroom. The service offers you peace of mind regarding Covid-19 transmissions and ensures you are providing a professional service for your female visitors.



INITIAL MEDICAL

HEALTHCARE WASTE

How We Can Help You

Waste handling and management must be done within a strict legislative framework, and we can help to ensure you understand and comply with all obligations when it comes to your clinical waste management services.

Initial Medical Services provide hazardous waste management solutions to healthcare professionals throughout Ireland. Professional disinfection of healthcare waste and premises is extremely important to prevent the spread of Covid-19 coronavirus.

With a dedicated staff and extensive knowledge of healthcare risk waste management, we are ready to work in partnership with you to meet all your needs for hazardous waste collection and disposal.

As an experienced hazardous waste contractor, we understand your obligations for health & safety, environment, packaging and transport. Every step in the hazardous waste process is controlled by regulations. We have the knowledge and experience to solve your hazardous waste management issues and reduce the risk of cross-contamination at your premises



SERVICES

- Clinical Waste
- Clinical Waste Bins
- Clinical Waste Bags
- Sharps Disposal
- Rigid Bins
- Dental Waste
- Amalgam Separation
- Dental Waste Containers



WHY WORK WITH RENTOKIL INITIAL

Global Expertise, Local Knowledge
Customised Solutions for Your Covid-19 Strategy

"A company that innovates beyond conventional thinking, but still tirelessly applies best practices to deliver value and achieve excellence."

Rentokil Initial provides services that protect people and enhance lives. We protect people from the dangers of pest-borne disease and the risks of poor hygiene.

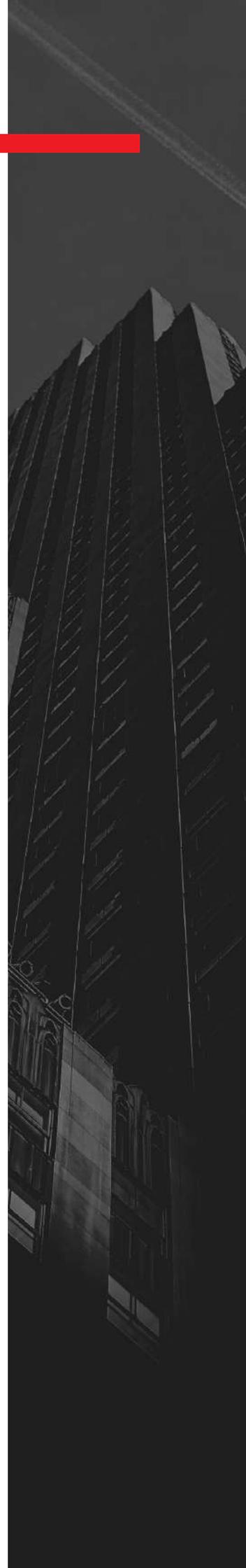
We enhance lives with services that protect the health and wellbeing of people, and the reputation of our customers' brands.

- Rentokil is the world's leading commercial pest control services provider.
- Initial is the world's leading commercial hygiene and medical services provider.
- Ambius is the world's leading commercial provider of plants and scenting.

We have over 1800 local service teams across the world covering 91% of global GDP in over 90 of the world's 100 largest cities across North America, Europe, UK and the Rest of World, Asia and the Pacific. Operating in over 80 countries, approximately 90% of our revenues are derived outside of the UK.

In Ireland, Rentokil Initial has been delivering outstanding service to Irish homes and businesses across 26 counties for more than 90 years. We will work with you to implement your Covid-19 strategy.

Let the Experts Help!



A DEDICATED CENTRAL TEAM HELPING YOU

In order to ensure we provide a sensible and proportionate response, we have established a dedicated central team to monitor the global situation and maintain a global response plan. The initial phase of this plan consists of providing instructions and guidelines for country leadership teams, and ensuring all colleagues around the world receive thorough awareness briefings. All information is being assessed on an ongoing basis to ensure that our people are always protected and are also able to inform our customers on new developments as they happen. In every country, our management teams, health and safety, and HR managers are continuously monitoring local government guidance and recommendations from WHO and CDC.

In a country with active outbreaks we are carrying out risk assessments and implementing risk control measures to ensure colleague exposure to infection risks is reduced, helping to protect them and also customers with whom they come into contact. These controls may include:

- Increased supply and use of PPE, particularly N95 and FFP3 face masks.
- The potential introduction of travel bans.
- Possible restrictions or postponement of visitors from affected areas.
- Quarantining colleagues who present symptoms after travel into infected areas or exposure to infected persons.

In countries with zero or a small number of isolated cases, we will continue to carry out routine work activities, following standard safe working practices, to include:

- Practicing regular, good hand hygiene using soap and water, ensuring hands are thoroughly dried and applying an alcohol-based hand sanitiser solution - particular importance when travelling or working in heavily populated areas.
- Use of all forms of fit-for-purpose, undamaged PPE, specified and provided for the work they are required to perform.
- Ensuring cuts and abrasions are kept clean, treated and covered with waterproof dressings.



COVID-19

We are providing front line protection to essential services during the COVID-19 crisis. Existing known public health risks will not go away. We must provide infection and Pest-related vector control to Hospitals, Food Distribution, Food Preparation and Food Delivery to protect them for the good of everybody. Our protocols are designed to ensure we can do this safely for all. We need everyone's cooperation to ensure we can continue this vital contribution during these unprecedented times.



There is almost no need for our Colleagues to come into direct contact with a customer's staff in the normal course of providing services. Please don't compromise them



Our Colleagues Prioritise Social Distancing (Stay two arm's lengths away from nearest person)



Our Colleagues seek to complete duties unaccompanied



Our Colleagues will obtain the site contact's mobile phone number and communicate by phone



Our Colleagues will Avoid and WILL NOT seek out contact with site personnel



Our Colleagues have been instructed to write COVID-19 instead of capturing a signature



Our Colleagues have been asked to direct customers to myRentokil or myInitial for visit details. For paper customers, they'll leave the paper report in an agreed place where it can be retrieved by the customers



Our Colleagues have been told to talk through recommendations with the site contact using mobile phone



Our Colleagues have been told to report any concerns they have to their supervisor or manager

Rentokil Initial

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CONTACT US

(045) 850700

rentokil.ie (pest control)

initial.ie (hygiene and medical)

ambius.ie (interior landscaping)

RENTOKIL INITIAL

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Registered number: 8996